

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for Human Services

March 20, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES ATTENTION: Child Support Managers and Supervisors

SUBJECT: Administrative Offset Reports

Effective March 29, 2019 two new payment sources will be added to the Collections by Pay Source CSSXPTR report to include Administrative Offset payment information.

- 1. Administrative Offset Payments will appear as **FED ADM OFFSET- VENDOR**.
- 2. Employment payments submitted to Office of Child Support Enforcement (OCSE) Financial Management Service (FMS) and subsequently forwarded to Child Support Services will appear as **FED MANUAL PAYMENT**.

If you have any questions, please contact the Functional Team or Policy and Training Unit at (919) 855-4755 or your Regional Program Representative.

Sincerely,

Carla L. West, Chief

Casle & West

NC Child Support Services

cc: IV-D Regional Program Representatives

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